

Educational Audiology Meeting 9-20-2016

Introductions

Children's

- Sanya Richardson
- Karen Harris
- Wendy Framel
- Jackie Rowley
- Kirsten Adkisson

Denver Health

- Tara Bauman

Rocky Mtn ENT

- Nicole Cyr
- Jessica

Marion Downs

- Sandy Gabbard
- Krista
- Laurel

Kaiser

- Sandy Johnston
- Abby McMahon
- Alison Brown
- Linda Herberger Kimball

Wiki page for resources

Children's

- 9 locations

Highlands Ranch Therapy location

- BAHA program (Kirsten)
 - email Kirsten with specific questions for students and she will direct us to correct individual
 - English and Spanish flyer for families
- CI program (Jennifer, Jackie)

University

Compass Clinic is multidisciplinary team.

HA, BAHA, CI, CROS

Main site and Lonetree and Boulder. New clinic in December in BOULDER

Rocky Mtn ENT

HA, diagnostics

Kaiser

8 clinics/29 audiologists

CI, BAHA, HA, surgery done by Dr. Nolan/all surgery done at CHCO for students under age 18

ABR/ASSR

Abby McMahon supervisor and go to for information on who follows students

Lead pediatric audiologist at each clinic

DGH
Refer to CHCO for surgery

Marion Downs
ABR/ASSR/HA
Kid Screen program
Teen program
Deaf/Blind Anchor Center

COMMUNICATION

-CHCO would like more structure and format/Back to sending secure emails/reports can only be sent thru fax or snail mail/require consent forms be completed-automatic/overall consent when parents go to CHCO for communication/the language does not cover reports/requiring parents to sign authorization form/can get verbal consent from parent thru pc to send us the report/can use any release form such as school release/within last year

-CHCO reports no funding resources for CI and insurance companies are starting to exclude this surgery but they are able to have surgeons to get things approved/excellent financial aide counseling system

CHCO also goes to Scottish Rite for a resource

-CHCO several schedulers that are Spanish speaking along with parent translators and remote assistance

-CHCO also has a Vietnamese translator

-CHCO also states they are fine with the parents calling the audiologist directly for repair issues/if they need to schedule an appt. They should call the scheduler/parent can also call the manufacturers if problems with CI technology or they can call Paul in the clinic for supportRocky Mtn ENT

-Kaiser will take any release form but smoother if utilize Kaisers form/will send us that form/within last year

Scheduling/Insurance/Appt Process/Patient resources

-Kaiser one central phone for families/direct phone to audiologists too/business office assistant speaks Spanish/vast majority of students eligible for HA but some need to meet their deductible first/work with Hear Project/8 days to available appt is a goal/

-Marion Downs takes Medicaid/sliding scale/grant funds/Hear Project/minor Spanish in building/

-University does ask for deposit/most have insurance/United HealthCare Foundation for HA and other services/Hear Project/Spanish speaking scheduler in clinic

-DGH wants to call main line for new patients/call audiology clinic directly if a repair or immediate need/hearing test can go to the appt line/have translators as well/appt within two weeks/similar funding resources

-Rocky Mtn ENT takes most insurances and they have one main office number with Spanish speaker also available/

Mandy Project, First Hand Foundation, Hear Project, Friends of Man

General Rule of Coverage for batteries

-Medicaid batteries for the year (96 batteries per ear)/can mail to the family/Family responsibility if not Medicaid

-hold battery 12 inches off table the battery will not bounce it will fall straight down if good

Device Selection According to HL

-University will provide options and the family decides/utilize SIN for verification of options

- CHCO does trials with HA/situation dependent/features/colors/by law 30 days/Phonak gives 60 days and other manufacturer give 90 days
- Cochlear and Resound partner and Advanced Bionics with Phonak/we should expect more Resound HA due to partnership/

Assessment (how often to see/testing)

- CHCO utilizing evidence based protocol/pedant guidelines/recorded aided and unaided along with SII/Little Ears and PEACH/MTSB CD/including verified results in report/
- Kaiser prints out verification
- send the audiologist reason for referral so the private audio knows what the family shows up
- the rivals audio is comfortable with us changing the programs for FM/DM compatibility

CI

- CI consortium this year
- Kaiser does the surgery but not mapping refers to CHCO and RMCI
- DGH is not doing implants
- Marion Downs only doing adult implants
- University fitting hybrid for acoustic features in low freq (40dBHL and above) and CI for high frequency
- candidacy has opened up for CI-looking more at mid to high frequencies and speech scores
- CI candidacy for single sided deafness is emerging

BAHA

- CHCO opening doors from Cochlear to Oticon as well/
- Medicaid does cover finances for softband BAHA/developing protocol for surgical BAHA vs softband BAHA

- Kaiser is doing Cochlear BAHA only
- CHCO has loaner HA and BAHA/same for Kaiser
- BP100 is obsolete in December 2016
- Cochlear Freedom becoming obsolete as well
- Resound calls the mini mic the Multimic
- BAHA5 has three processors traditional, power and superpower (body is an N6) actuator is the bone conduction piece

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